

Title of meeting:	Health and Wellbeing Board
Subject:	Update on Mr D Safeguarding Adults Review and Child G Learning Review
Date of meeting:	8 th January 2020
Report by:	Alison Lawrence, Portsmouth Safeguarding Adults Board Manager
Wards affected:	All

1. Requested by

Chair, Health and Wellbeing Board

2. Purpose

- 2.1 To update the Health and Wellbeing Board on progress in pursuing the recommendations of the Mr D Safeguarding Adults Review and the Child G Learning Review.

3. Background

- 3.1 At the meeting of 25th September, the Health and Wellbeing Board considered recommendations from the recent PSAB Safeguarding Adults Review ('Mr D'). One outcome from that meeting was to request an update from the PSAB and PSCP on the progress made with the recommendations from both the Mr D review and the Child G Learning Review undertaken by the PSCP which shares many of the themes.

4. Monitoring process for recommendations and action plans

- 4.1 The PSAB and PSCP have developed multi-agency action plans to implement the recommendations made by the independent reviewers for these cases. As there are themes and actions common to both cases, it was decided that the two action plans should be combined. The PSAB SAR sub group and PSCP Learning From Cases sub group meet jointly on a monthly basis and oversee this multi-agency action plan. Agencies are asked to submit RAG-rated updates on a bi-monthly basis and actions are reviewed by this group and closed when they are confident that the action has been completed. The actions identified by individual agencies as part of their Individual Management Reviews are also being monitored as part of the

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combined action plan. Where relevant, partner organisations have been asked to give assurance that their systems, processes or practice have been reviewed in light of the findings of the reviews, and their responses and resulting action plans are also scrutinised by the joint sub group.

- 4.2 Where actions are not progressing in a timely manner, or there are concerns about the effectiveness of the actions being taken in addressing the original recommendations, initially these will be addressed by the Chair of the Committee. If the issue persists, then these will be escalated to the relevant PSCP Executive/PSAB Governance Group for consideration and follow-up as necessary. Once complete, these action plans are signed off by the PSCP Partnership Board, and by the PSAB Governance Group on an exception basis.

5. Examples of actions undertaken in response to the reviews

- 5.1 The following are examples of some of the actions that have been taken to address the recommendations from the reviews:
- The PSAB and PSCP jointly held 9 multi-agency training sessions in May/June 2019, reaching 237 staff to disseminate the learning from the cases. Three of these sessions were held at Queen Alexandra Hospital. Staff were asked to commit to making changes to their practice based on their learning and this is being followed up with a sample of attendees. Learning from the reviews has also subsequently been embedded in routine training opportunities for staff, for example via the regular briefings held by the Principal Social Worker.
 - The PSAB and PSCP have worked with the other Safeguarding Adults Boards and Safeguarding Children Partnerships in Hampshire, Southampton and the Isle of Wight to develop a 'Family Approach' protocol and supporting toolkit. The 'Family Approach' aims to secure better outcomes for children, adults with care and support needs, and their families by co-ordinating the support they receive. The PSAB and PSCP delivered two multi-agency training sessions on this in September 2019, and a further session was put on in December 2019 following demand from staff.
 - All GP practices in Portsmouth were asked to review their systems and processes to monitor adults with care and support needs who make frequent use of emergency services. This led to actions including the introduction of a new policy giving best practice for adults with a learning disability at one practice; and new processes to automatically identify such cases being introduced at several practices.
 - Adult Social Care, Children and Families, PHT and Solent NHS Trust have all undertaken work to improve supervision. Audits have been undertaken to confirm changes have been implemented.

6. Areas of work still outstanding

- 6.1 Adult Social Care and Children and Families have been working together to review the transition policy to incorporate the learning from Child G and Mr D. This revised policy is still in draft and is being overseen by the SEND Preparing for Adulthood

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group. It is planned that there will also be co-production of the document via the SEND Board representatives.

- 6.2** An organisational self-audit of Mental Capacity Act 2005 has been carried out. Based on the responses to this, and similar work undertaken recently by Hampshire, Southampton and Isle of Wight Boards, there is still work to be done regarding the Mental Capacity Act in terms of understanding, compliance and training. Further discussions will also take place with the other Boards and at STP level to identify further actions which may be taken on a system-wide basis.

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Signed by Andy Biddle, Deputy Director of Adult Social Care, Portsmouth City Council

Background list of documents: Section 100D of the Local Government Act 1972

The following documents disclose facts or matters, which have been relied upon to a material extent by the author in preparing this report:

Title of document	Location